What is the Idaho QuitLine (IDQL) FAX Referral Program?

The Fax Referral Program is the healthcare providers’ direct link to the Idaho QuitLine. Free to Idahoans, the IDQL is an evidence-based tobacco cessation service that helps tobacco users quit through counseling and nicotine replacement therapy* (NRT).

How do I Refer A Patient to the IDQL?

1. Identify the patient as a tobacco user.
2. Discuss tobacco use with the patient and strongly advise quitting.
3. Assess the patient’s “fit” with the QuitLine services:
   - Is the patient ready to quit in 30 days?
   - Does the patient have reliable access to a phone?
   - Does the patient agree to accept calls from the IDQL?

*(If the patient answers “no” to any of the above questions, please offer the Project Filter tobacco cessation brochure.)*

4. Complete the Fax Referral Form with the patient.
5. Fax the form to the IDQL at 1-800-483-3114.

What Happens After I Make a Referral to the IDQL?

Referrals submitted online are entered into the IDQL database within 24 hours. The first call to the patient occurs within the first 48 hours. The IDQL will make additional attempts to reach a patient over the next five days. The QuitNow 1-800 number will display on the patient's caller ID.

Will I Receive a Patient Outcomes Report?

An Outcomes Report will be faxed to HIPAA-covered entities. The report includes the status of the fax referral (e.g., the patient accepted services, declined, or was unreachable), program selection (information only, 1-call, or multi-call), and NRT (type and dose).

Become a Preferred Provider!

Project Filter will print and ship customized fax referral pads with pre-populated provider information. Preferred providers can elect to receive a monthly status report. It’s easy to sign-up, too. Send an email to projectfilter@dhw.idaho.gov with the subject: “IDQL Preferred Provider” to get started!

Prefer paperless? Check out our Online Referral Program!

*Subject to availability and eligibility. Registrants must participate in at least one coaching call to receive NRT. Other restrictions may apply.